

Dear NMS/SRINIR

Sanction No. SS4/R/107797 dated 24/08/2023 has been generated in reference to Service order No. 317674 dated 16/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02846/RD EDGESX 236C TAI FL BL

Replacement Product Code : 52141501SD02846 RD EDGESX 236C TAI FL BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02846 RD EDGESX 236C TAI FL BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230102846DR00151

Invoice No : 11128011

Invoice Date : 29/05/2023

DOP : 29/05/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANGAL & MANGAL MANGAL & MANGAL

Address : MANGAL & MANGAL MANGAL & MANGAL OMALUR MAIN ROAD BS BUS STOP SELAM,

City: Arisipalayam

Telephone Number : 9655627060

Mobile Number : 9655627060

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED. SYSTEM NOT ALLOWING TO UPDATE AS DAMAGE AND HENCE UPDATED AS DEFECTIVE

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES.  
LEG BUCKLING CASE-ESCALATED CASES

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.