

Dear NMS/SRINIR

Sanction No. SS4/R/107743 dated 11/08/2023 has been generated in reference to Service order No. 313272 dated 03/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01870/RT EON 275B 25 HI TH ST

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01870 RT EON 275B 25 HI TH ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220901870FR00773

Invoice No : 11110644

Invoice Date : 29/09/2022

DOP : 29/09/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIAS INVESTMENT PVT LTD GIRIAS INVESTMENT PVT LT

Address : GIRIAS INVESTMENT PVT LTD GIRIAS INVESTMENT PVT LTD NO:698A, A1, S
ALEM MAIN RD, NAMAKAL, NEAR OLD RDO OFFICE;

City: Bommasamudram B.O

Telephone Number : 8939854407

Mobile Number : 8939854408

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT.SEADLED SYSTEM GAS LEAK,
REPEAT ISSUE IN THE UNIT 420275,428967 431941,438370.CUS DOP-13/1/23.NO ST
CK FOR FG & SRN

Approval remark: GAS LEAK-REPEAT-CUST ESCALATION. REPLACED THRU DEALER. N
O FG STOCK FOR REPLACEMENT.

Sanction text: gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.