

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101883 dated 24/08/2023 has been generated in reference to Service order No. 317534 dated 16/08/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00418/WTEON VLVT 70 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230500418FW00816

Invoice No : 11128306

Invoice Date : 06/06/2023

DOP : 06/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : Cabinet

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 3000 Labour Rs. 400 (Includes gas charging, if any)

Nature Of Problem : Top\_Dealer\_Trade\_policy

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO 9/2,SOUTH STREET,ARUPPUKOTTAI, NO; 1322, SSR TOWER,

City: Aruppukottai H.O

Telephone Number : 8939996005

Mobile Number : 8939996005

Observation text: Cabinet side damaged, Repairing not feasible Pls appr replacement under dlr policy, FG Stk avl DOP: 06.06.23

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. TOP 150 - VASANTH & CO.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.