

Dear NMS/SRINIR/ajayes

Sanction No. SS4/A/100849 dated 30/08/2023 has been generated in reference to Service order No. 407488 dated 08/08/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01235/SIC 18DTC3 GWA AL

Replacement Product Code : 40101701SD01235 SIC 18DTC3 GWA AL

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01235 SIC 18DTC3 GWA AL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230501235SA02099

Invoice No : 11127078

Invoice Date : 13/05/2023

DOP : 13/05/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

AC UNIT : IDU-ODU

ODU No : 230401235SA06274

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 2000 Labour Rs. 300 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONDENSER - COPPER#JOINT LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : T L A ELECTRONICS T L A ELECTRONICS

Address : T L A ELECTRONICS T L A ELECTRONICS KEELA KONDAIYAM PETTAI; THIRU VANAI KOVIL BACK SIDE; CHENNAI BIE RD;

City: KONDAYAMPETTAI S.O

Telephone Number : 9940870780

Mobile Number : 7502115000

Observation text: Damage in ODU condensor Dealer not allowing to repair Appliance to be replaced

Approval remark: ODU CONDENSOR DAMAGED- TRANSPORT/HANDLING ISSUES DISCUSSED WITHIN THE TEAM AS WELL.

Sanction text: odu condenser leak in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.