Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107800 dated 28/08/2023 has been generated in reference to Service order No. 315720 dated 10/08/2023. Area : SS4 COIMBATORE Model : 52141501SD02947/RT EONVIBE 366B HCIT MT BK Replacement Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK Product Category : REFRIGERATOR Defective Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230602947FR00868 Invoice No : 11130333 Invoice Date : 04/07/2023 DOP : 04/07/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged Damage Happened During : Transit from Branch to Dealer / Distributor / Cust Damaged Part(Only For Appl) : SidePanel Accountable By : Transporter Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 200 (Includes gas charging , if any) Nature Of Problem : Top_Dealer_Trade_policy Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED PRA submitted by : Marudhudurai R Customer / Dealer Code : 40000E Customer / Dealer Name : SATHIYA AGENCIES SATHIYA AGENCIES Address : SATHIYA AGENCIES SATHIYA AGENCIES SOUTH KAR ST, POST OFFICE ROAD TIRUPATTUR SIVAGANGA City: Tirupattur S.O Telephone Number : 8870474985 Mobile Number : 8870474985 Observation text: Side panel Dent Top 150 dealer policy Appliance to be replaced Approval remark: FF- SIDE PANEL DENT- NOT REPAIRABLE. Sanction text: Top 150 dealer damaged policy case Kindly take necessary action. GIRISHAM Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.