

Dear NMS/SRINIR

Sanction No. SS4/A/100848 dated 30/08/2023 has been generated in reference to Service order No. 407327 dated 06/08/2023.

Area : SS4 COIMBATORE

Model : 40101701SD00780/SIC 18ITC5-WWA

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD00780 SIC 18ITC5-WWA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230600005SA00370

Invoice No : 11093405

Invoice Date : 22/06/2023

DOP : 22/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : KAVERI ELECTRONICS KAVERI ELECTRONICS

Address : KAVERI ELECTRONICS KAVERI ELECTRONICS KARUR MAIN ROAD; KOVAI BYPASS ; EB OFFICE OPPTS

City: KARUR H O

Telephone Number : 7845096266

Mobile Number : 9942185825

Observation text: CUSTOMER CASE. DEFECTIVE COMPLAINT.GAS LEAK AT CONDENSOR JOINT AND CUSTOMER NOT ALLOWED TO REPAIR CUSTOMER DOP-26/7/2023

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.