

Dear NMS/SRINIR

Sanction No. SS4/R/107858 dated 11/09/2023 has been generated in reference to Service order No. 322894 dated 01/09/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02465/RT EONVALOR 280B 25 RCIT TL WN

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02465 RT EONVALOR 280B 25 RCIT TL WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220302465FR00177

Invoice No : 11108922

Invoice Date : 10/09/2022

DOP : 10/09/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHARPTRONICS SHARPTRONICS

Address : SHARPTRONICS SHARPTRONICS NO;21/B,NETAJI BAI BYPASS ROAD,DHARMAPURI DST

City: DHARMAPURI H O

Telephone Number : 2269676

Mobile Number : 7397544336

Observation text: DEECTIVE COMPLAINT. SEADLED SYSTEM GAS LEAK IN THE UNIT AND CUSTOMER ESCALATED AT DEALER POINT. CUS DOP-18/08/2023. NO STOCK FOR FG & SRN DONE

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. REPLACED THRU DEALER. FG NOT AVAILABLE FOR REPLACEMENT.

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.