

Dear NMS/SRINIR

Sanction No. SS4/R/107831 dated 08/09/2023 has been generated in reference to Service order No. 318297 dated 17/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02944/RT EONVIBE 346B HCIT MT BK

Replacement Product Code : 52141501SD02944 RT EONVIBE 346B HCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02944 RT EONVIBE 346B HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230302944FR00532

Invoice No : 11124721

Invoice Date : 29/03/2023

DOP : 29/03/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer\_replaced\_to\_customer\_approved\_by\_Service

Job Code Desc : SEALED SYSTEM#CHOKE - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANI TV CENTER MANI TV CENTER

Address : MANI TV CENTER MANI TV CENTER VR COMPLEX, NARAYAN SAMI ST, SOUTH UDHAYARPALAYAM, ATHUR, SALEM

City: ATTUR SALEM

Telephone Number : 9843794229

Mobile Number : 9965212120

Observation text: CUSTOMER CASE. DEFECTIVE COMPLAINT. SEALED SYSTEM EVAPORATOR CHOKED AND CUSTOMER ESCALATED AT DEALER POINT. CUSTOMER DOP-06/07/2023. DISTRIBUTOR ESCAL

Approval remark: SEALED SYSTEM CHOKE-CUST CASE- NEW MACHINE. YOUR MAIL TO THE DEALER IS REQUIRED TO BE ATTACHED NEXT TIME ONWARDS

Sanction text: Sealed system problem in the machine

Kindly take necessary action.  
GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.