

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107852 dated 11/09/2023 has been generated in reference to Service order No. 321487 dated 28/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03253/RD ERIOPLS 205B THF ST GL

Replacement Product Code : 52141501SD03253 RD ERIOPLS 205B THF ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03253 RD ERIOPLS 205B THF ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230403253DR05311

Invoice No : 11132446

Invoice Date : 04/08/2023

DOP : 04/08/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 100 (Includes gas charging , if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO.112A GH NAGAR,GANDJI ROAD, MAYILADUTHURAI POST,

City: MAYILADUTHURAI H O

Telephone Number : 8939818059

Mobile Number : 8939818059

Observation text: Side panel bottom damaged Non repairable Appliance to be replaced

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES.

LEG BUCKLING CASE-ESCALATED CASES

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.