

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107814 dated 30/08/2023 has been generated in reference to Service order No. 319871 dated 22/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03213/RD EDGENEO 207C THF BH BL

Replacement Product Code : 52141501SD03213 RD EDGENEO 207C THF BH BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03213 RD EDGENEO 207C THF BH BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230503213DR01491

Invoice No : 11130126

Invoice Date : 28/06/2023

DOP : 28/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BISMI FURNITURE BISMI FURNITURE

Address : BISMI FURNITURE BISMI FURNITURE ATHUR MAIN ROAD, NATRAJ COMPLEX, SALEM DISTRICT, TAMIL NADU

City: VIRAGANUR S.O

Telephone Number : 9894266126

Mobile Number : 9894266126

Observation text: DAMAGED CASE. DEALER STOCKSET COMPLAINT. CABINET BACK DENT AND DAMAGED. NOT POSSIBLE FOR REPAIR STOCK AVAILABLE FOR RC. PLEASE APPROVE SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.