

Dear NMS/SRINIR

Sanction No. SS4/R/107836 dated 10/09/2023 has been generated in reference to Service order No. 318491 dated 18/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02439/RT EONVIBE 326C 35 HCI ST RH

Replacement Product Code : 52141501SD02439 RT EONVIBE 326C 35 HCI ST RH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02439 RT EONVIBE 326C 35 HCI ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220902439FR00041

Invoice No : 11111986

Invoice Date : 15/10/2022

DOP : 15/10/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer\_replaced\_to\_customer\_approved\_by\_Service

Job Code Desc : SEALED SYSTEM#CHOKE - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO;113 ,KUMARAN TOWERS SALEM MAIN ROAD BHARATHIPURAM; DHARMAPURI COLLECTORATE

City: DHARMAPURI COLLECTORATE

Telephone Number : 9003848113

Mobile Number : 8939884535

Observation text: DEFECTIVE CASE. CUSTOMER COMPLAINT. SEALED SYSTEM EVAPORATOR CHOKED AND CUSTOMER NOT ALLOWED TECH REPAIR.CUSTOMER DOP-21/01/2023.DEALER NOT ALLOWED

Approval remark: SEALED SYSTEM CHOKE-CUST CASE REPLACED THRU DEALER.

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.