

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101886 dated 11/09/2023 has been generated in reference to Service order No. 320197 dated 23/08/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00418/WTEON VLVT 70 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230400418FW00002

Invoice No : 11128675

Invoice Date : 10/06/2023

DOP : 10/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - BROKEN / SCRATCHY#ADJUSTED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIP AGENCY DISTRIPUTER VIP AGENCY DISTRIPUTER

Address : VIP AGENCY DISTRIPUTER VIP AGENCY DISTRIPUTER NO 11 KATHIR INSDUS TRIAL BULIDING CHIKO VENNAMALAI PO

City: Kadaparai B.O

Telephone Number : 9502067417

Mobile Number : 9787979447

Observation text: DISTRIBUTOR REQUESTING ONLY FOR RC AND CABINET HEAVY DAMAGED AND DENT . STOCK AVAILABLE FOR RC PROCESSED FOR SRN. PLEASE APPROVE SIR.

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.