

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107864 dated 11/09/2023 has been generated in reference to Service order No. 323551 dated 04/09/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03178/RD EDGEPRO 255C TAF MN WN

Replacement Product Code : 52141501SD03178 RD EDGEPRO 255C TAF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03178 RD EDGEPRO 255C TAF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230603178DR00506

Invoice No : 11133104

Invoice Date : 14/08/2023

DOP : 14/08/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 400 Labour Rs. 200 (Includes gas charging , if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - TABLE TOP#APPLIAN
CE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO:2T/D2 , KOTAI STATION ROAD ,
TEPPAKULAM POST , TIRUCHIRAPPALLI ,

City: Teppakulam

Telephone Number : 9940112565

Mobile Number : 9940112565

Observation text: Side panel and back panel dent Cannot repair back panel
Appliance to be replaced

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES. NOT REPAIRABLE.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.