

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107874 dated 14/09/2023 has been generated in reference to Service order No. 318636 dated 18/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03180/RD EDGEPRO 255C TDF MN WN

Replacement Product Code : 52141501SD03180 RD EDGEPRO 255C TDF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03180 RD EDGEPRO 255C TDF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230703180DR00188

Invoice No : 11132237

Invoice Date : 30/07/2023

DOP : 30/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHARPTRONICS SHARPTRONICS

Address : SHARPTRONICS SHARPTRONICS SALEM MAIN ROAD, NAMAKKAL,

City: NAMAKKAL H O

Telephone Number : 275354

Mobile Number : 9894315552

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED. STOCK AVAILABLE FOR RC & PLEASE APPROVE THE SAME SIR.

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. 19 DAYS AGING. DEALER IS EXPECTING REPLACEMENT ONLY.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.