Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107861 dated 11/09/2023 has been generated in reference to Service order No. 323052 dated 02/09/2023. Area : SS4 COIMBATORE Model : 52141501SD02857/RD EMARVEL 207B THF LQ BL Replacement Product Code : 52141501SD02857 RD EMARVEL 207B THF LQ BL Product Category : REFRIGERATOR Defective Product Code : 52141501SD02857 RD EMARVEL 207B THF LQ BL Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230702857DR00102 Invoice No : 11133956 Invoice Date : 24/08/2023 DOP : 24/08/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged Damage Happened During : Transit from Branch to Dealer / Distributor / Cust Damaged Part(Only For Appl) : SidePanel, TopLidOrCover Accountable By : Transporter Estimate Cost To Repair : Spares Rs. 500 Labour Rs. 200 (Includes gas charging , if any) Nature Of Problem : Top\_Dealer\_Trade\_policy Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - TABLE TOP#APPLIA NCE TO BE REPLACED PRA submitted by : Marudhudurai R Customer / Dealer Code : 40000E Customer / Dealer Name : GANESH ENTERPRISES GANESH ENTERPRISES Address : GANESH ENTERPRISES GANESH ENTERPRISES 9932, EP OFFICE OPPT. PUTHU KOTTAI City: PODUKOTTAI Telephone Number : 9842487650 Mobile Number : 9751118071 Observation text: Table top corner dent Non repairable Appliance to be r eplaced Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. Sanction text: Dealer damaged policy case Kindly take necessary action. GIRISHAM Note to commercial team -- In case of any deviation ( to actual machine ) to above details , than abo ve sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.