

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107865 dated 11/09/2023 has been generated in reference to Service order No. 324077 dated 05/09/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02611/RD EDGEPRO 225C 33 TDF MN WN

Replacement Product Code : 52141501SD02611 RD EDGEPRO 225C 33 TDF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02611 RD EDGEPRO 225C 33 TDF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220902611DR00041

Invoice No : 11132227

Invoice Date : 29/07/2023

DOP : 29/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Not_repairable

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : AVM ENTERPRISES AVM ENTERPRISES

Address : AVM ENTERPRISES AVM ENTERPRISES AVM ENTER PRICES DHARMAPURI H.O

City: Settikarai B.O

Telephone Number : 9025542470

Mobile Number : 9865336222

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM HEAVY DENT AND DAMAGED. STOCK AVAILABLE FOR RC & PLEASE APPROVE THE SAME SIR

Approval remark: SIDE PANEL HEAVY DENT- TRANSIT HANDLING DAMAGES

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.