

Dear NMS/SRINIR

Sanction No. SS4/R/107890 dated 18/09/2023 has been generated in reference to Service order No. 325009 dated 08/09/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02605/RD EDGE 205A 13 THF BR BL

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02605 RD EDGE 205A 13 THF BR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221102605DR00051

Invoice No : 11114576

Invoice Date : 30/11/2022

DOP : 30/11/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : HEPTAGON ELECTRONICS AND APPLIANCES PVT LTD

Address : HEPTAGON ELECTRONICS AND APPLIANCES PVT LTD NO 6 AVINASH NAGAR SOUTHERN, PART CHETTI MANDABAM BYPASS, KUMBAKONAM, THANJAVUR

City: Kumbakonam H O

Telephone Number : 9344028631

Mobile Number : 7708517083

Observation text: Compressor jammed Distributor not allowing repairs SRN updated - No stock

Approval remark: COMPRESSOR JAMMED CASE-DEALER STOCK SET. HEPTAGON- KUMBAKONAM DISTRIBUTOR

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.