

Dear NMS/SRINIR

Sanction No. SS4/R/107672 dated 26/07/2023 has been generated in reference to Service order No. 438373 dated 20/07/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02551/RD EDGESX 266C 33 TAI FL BL

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02551 RD EDGESX 266C 33 TAI FL BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220502551DR00987

Invoice No : 11103578

Invoice Date : 07/07/2022

DOP : 07/07/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PERUMAL ELECTRONICS PERUMAL ELECTRONICS

Address : PERUMAL ELECTRONICS PERUMAL ELECTRONICS 26B PERUMAL TOWERS, THIRU VALLUR SALAI,P VELLORE

City: Anichampalayam B.O

Telephone Number : 9600341207

Mobile Number : 9003414099

Observation text: DEFECTIVE CASE,CUSTOMER COMPLAINT. SEADLED SYSTEM GAS LEAK & CUSTOMER DOP-7/7/2023. DEALER REPLACED TO CUSTOMER CASE. NO STOCK FOR FG & PROCESSED SRN

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR . REPLACED THRU DEALER. NO FG STOCK FOR REPLACEMENT.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.