

Dear NMS/SRINIR

Sanction No. SS4/W/101893 dated 23/09/2023 has been generated in reference to Service order No. 325172 dated 09/09/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00293/WTEON ADR 65 5.0 FDTNS GPGR

***** SRN *****

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00293 WTEON ADR 65 5.0 FDTNS GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 211200293FW00271

Invoice No : 11087810

Invoice Date : 21/12/2021

DOP : 21/12/2021

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI KAVERI AGENCY SRI KAVERI AGENCY

Address : SRI KAVERI AGENCY SRI KAVERI AGENCY NO:96, SIDKO INDUSTRIAL , VENNAMALAI PO; KARUR, SALEM BYPASS RODE,

City: Vennamalai B.O

Telephone Number : 9787966933

Mobile Number : 9787966933

Observation text: CUSTOMER CASE. CUSTOMER DOP- 26/06/2023. SUSPENSION MECHANISM VIBRATION ISSUE. CUSTOMER AT DISTRIBUTOR POINT. NO STOCK FOR FG & SR N DONE

Approval remark: AUDRA MECH ASSLY NOISE- CUST CASE- DOP 26/6/23 CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: Mechanical assembly problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.