

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107910 dated 23/09/2023 has been generated in reference to Service order No. 327044 dated 15/09/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03180/RD EDGEPRO 255C TDF MN WN

Replacement Product Code : 52141501SD03180 RD EDGEPRO 255C TDF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03180 RD EDGEPRO 255C TDF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230703180DR00070

Invoice No : 11135042

Invoice Date : 14/09/2023

DOP : 14/09/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 500 Labour Rs. 200 (Includes gas charging , if any)

Nature Of Problem : Not_repairable

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GANESH ENTERPRISES GANESH ENTERPRISES

Address : GANESH ENTERPRISES GANESH ENTERPRISES 9932, EP OFFICE OPPT. PUTHU KOTTAI

City: PODUKOTTAI

Telephone Number : 9842487650

Mobile Number : 9751118071

Observation text: Side panel bottom damaged Marine insurance shared Appliance to be replaced

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. NOT REPAIRABLE.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.