

Dear NMS/SRINIR

Sanction No. SS4/R/107897 dated 22/09/2023 has been generated in reference to Service order No. 326409 dated 13/09/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01963/RD EDGESX 236C 33 TAI GL BL

Replacement Product Code : 52141501SD01963 RD EDGESX 236C 33 TAI GL BL

***** Replacement from Category Stock *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01963 RD EDGESX 236C 33 TAI GL BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 211101963DR00332

Invoice No : 11090938

Invoice Date : 12/02/2022

DOP : 12/02/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - CAPILLARY#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MUNIYAPPAN MUNIYAPPAN

Address : MUNIYAPPAN MUNIYAPPAN KUPAAM ROAD ,VARATANA PALLI , KRISHNA GIRI

City: Varattanpalli

Telephone Number : 9843645717

Mobile Number : 9843645717

Observation text: CUSTOMER CASE. TWICE COMPRESSOR REPLACED AND NOW GAS BLOCK IN THE EVAPORATOR. CUSTOMER ESCALATED WITH SATHYA HO AND SPL CASE ROHIT A PPRVL ATTACHED

Approval remark: REPEAT PROBLEM-TO BE REPLACED FROM CAT STOCK. HO APPROVAL I S ATTACHED

Sanction text: Sanctioned as per HO approval mail

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.