

Dear NMS/SRINIR

Sanction No. SS4/D/100198 dated 29/09/2023 has been generated in reference to Service order No. 330387 dated 26/09/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230700066CR02075

Invoice No : 11134753

Invoice Date : 09/09/2023

DOP : 09/09/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : SEALED SYSTEM#GAS LEAK - UNABLE TO IDENTIFY#APPLIANCE TO BE RE PLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIP AGENCY DISTRIPTER VIP AGENCY DISTRIPTER

Address : VIP AGENCY DISTRIPTER VIP AGENCY DISTRIPTER NO 11 KATHIR INSDUS TRIAL BULIDING CHIKO VENNAMALAI PO

City: Kadaparai B.O

Telephone Number : 9502067417

Mobile Number : 9787979447

Observation text: CUSTOMER CASE-SEADLED SYSTEM GAS LEAK. CUS DOP-19/09/2023 . CUSTOMER ESCALATED AT DISTRIBUTOR POINT & STOCK AVAL FOR FG PLS APPROVE

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE- AT DEMO. CUST NOT ACCEPTI NG REPAIR. REPLACED THRU DEALER.

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.