

Dear NMS/SRINIR

Sanction No. SS4/A/100881 dated 29/09/2023 has been generated in reference to Service order No. 610254 dated 13/09/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01235/SIC 18DTC3 GWA AL

Replacement Product Code : 40101701SD01235 SIC 18DTC3 GWA AL

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01235 SIC 18DTC3 GWA AL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230601235SA00201

Invoice No : 11132513

Invoice Date : 05/08/2023

DOP : 05/08/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230501235SA04370

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : CONDENSER - COPPER#RUST#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO SHRI SEVAGAN ANNAMALAI CHETTI RKS ; NO:
240/2 KARAIKUDI

City: KARAIKUDI H O

Telephone Number : 9940112574

Mobile Number : 9940112574

Observation text: Condenser coil joint leak at time of demo-28-8-23 Dealer r
eplaced to customer on approval Appliance to be replaced

Approval remark: LEAK AT CONDENSER DURING INSTALLATION. CUST NOT ACCEPTING R
EPAIR. REPLACED THRU DEALER.

Sanction text: Consensor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.