

Dear NMS/SRINIR

Sanction No. SS4/A/100882 dated 29/09/2023 has been generated in reference to Service order No. 610417 dated 15/09/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01140/SIC 18DTC3-WWA SPLIT

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01140 SIC 18DTC3-WWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230401140SA01183

Invoice No : 11005084

Invoice Date : 20/04/2023

DOP : 20/04/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : AIR CONTROL ENGINEER AIR CONTROL ENGINEER

Address : AIR CONTROL ENGINEER AIR CONTROL ENGINEER 1/7, THIRUVIDAI MURUTHUR
ROAD ULLUR KOMBAKONAM

City: KOMBAKONAM

Telephone Number : 9944534393

Mobile Number : 9788505743

Observation text: IDU noise problem - Zendesk SSD case SSD refunded to customer
SRN updated - No stock

Approval remark: IDU NOISE-CUST CASE-ESCALATED. SSD CASE.

Sanction text: IDU noise problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.