

Dear NMS/SRINIR

Sanction No. SS4/W/101904 dated 05/10/2023 has been generated in reference to Service order No. 331109 dated 29/09/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00384/WTEON MGNS 65 5.0 FDTG MTBK

Replacement Product Code : 52141601SD00384 WTEON MGNS 65 5.0 FDTG MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00384 WTEON MGNS 65 5.0 FDTG MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230300384FW00281

Invoice No : 11133887

Invoice Date : 23/08/2023

DOP : 23/08/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : HOME APPLINICES & FURNICHIER HOME APPLINICES & FUR

Address : HOME APPLINICES & FURNICHIER HOME APPLINICES & FURNICHIER NO:92 VI
THIYASHAGAR ROAD UDAMALPET

City: Udamalpet Bazaar S.O

Telephone Number : 9994995207

Mobile Number : 9865999239

Observation text: CABINET DAMAGE- DEALER REFUSING REPAIR DISTRIBUTOR COMMITMENT TO REPLACE- DELAY IN SPARES REPLACEMENT FROM FG- RETAILER

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. DEALER IS LOOKING FOR REPLACEMENT ONLY.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.