

Dear NMS/SRINIR

Sanction No. SS4/D/100199 dated 10/10/2023 has been generated in reference to Service order No. 321477 dated 28/08/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00092/DH EPENTA 225B 21 CMFH1M RW

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220700092CR00053

Invoice No : 11131937

Invoice Date : 27/07/2023

DOP : 27/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO.112A GH NAGAR,GANDJI ROAD, MAYILADUT HURAI POST,

City: MAYILADUTHURAI H O

Telephone Number : 8939818059

Mobile Number : 8939818059

Observation text: Gas leak in freezer - 16.08.2023 Dealer replaced to customer on approval SRN updated - No stock

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR . REPLACED THRU DEALER. NO FG STOCK FOR REPLACEMENT.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.