

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101906 dated 10/10/2023 has been generated in reference to Service order No. 326135 dated 12/09/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00387/WTEON ADR 65 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220900387FW01024

Invoice No : 11126532

Invoice Date : 30/04/2023

DOP : 30/04/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCIES DHAMAYANTHI

Address : SATHYA AGENCIES DHAMAYANTHI NO.1, OLD BANGALORE ROAD, SHRI GOWRI SHANGAR COMPLEX, HOSUR 635109

City: HOSUR

Telephone Number : 245985

Mobile Number : 9994977985

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM BULGED AND DENT. STOCK AVAILABLE FOR RC BRANCH BM NOT ACCEPTING FOR REPAIR REQUESTING RC,

Approval remark: WASHER CABINET DAMAGED- TRANSIT/HANDLING DAMAGES. TOP 150 SATHYA. DEALER IS EXPECTING REPLACEMENT ONLY.

Sanction text: Dealer damaged case

Kindly take necessary action.  
GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.