

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107958 dated 08/10/2023 has been generated in reference to Service order No. 324973 dated 08/09/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03296/RD EDGEPRO 230C TDF MN WN

Replacement Product Code : 52141501SD03296 RD EDGEPRO 230C TDF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03296 RD EDGEPRO 230C TDF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230603296DR00339

Invoice No : 11132003

Invoice Date : 28/07/2023

DOP : 28/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BHARATH ELECTRONICS BHARATH ELECTRONICS

Address : BHARATH ELECTRONICS BHARATH ELECTRONICS NO : 12 , OMALURE MAIN ROAD, ANNA POONGA OPPOSITE SALEM; SWAMINATHAPURAM B.O

City: Arisipalayam

Telephone Number : 8012548662

Mobile Number : 6384412265

Observation text: DEALER STOCKSET COMPLAINT. CABINET SIDE PANNEL DENT AND DAMAGED.STOCK AVAILABLE FOR REPLACEMENT STORE MANAGER REQUESTING FOR REPLACEMENT TO SELL

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES.

Sanction text: Dealer damaged case

Kindly take necessary action.
GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.