

Dear NMS/SRINIR

Sanction No. SS4/W/101900 dated 29/09/2023 has been generated in reference to Service order No. 328840 dated 21/09/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00420/WTEON VLVT 75 5.0 FDTN MTBK

***** SRN *****

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230500420FW00584

Invoice No : 11129771

Invoice Date : 24/06/2023

DOP : 24/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIYAS INVESTMENT PVT LMT GIRIYAS INVESTMENT PVT

Address : GIRIYAS INVESTMENT PVT LMT GIRIYAS INVESTMENT PVT LMT NO 469, SEK KALAI ROAD, NEAR PERIYAR SELAI, KARAIKUDU,

City: Kallukatti S.O

Telephone Number : 8939517222

Mobile Number : 8939516222

Observation text: Vibration in washer - Abnormal noise Customer not allowing to repair-8-7-23 SRN updated - No stock

Approval remark: NOISE-CUST CASE-NEW MACHINE-NOT ACCEPTING REPAIR

Sanction text: approved as a special case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.