

Dear NMS/SRINIR

Sanction No. SS4/A/100894 dated 20/10/2023 has been generated in reference to Service order No. 610136 dated 11/09/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01235/SIC 18DTC3 GWA AL

Replacement Product Code : 40101701SD01235 SIC 18DTC3 GWA AL

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01235 SIC 18DTC3 GWA AL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230401235SA02532

Invoice No : 11125775

Invoice Date : 19/04/2023

DOP : 19/04/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230401235SA03377

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO JMR TOWER FFNO 70 RAYAKOTTAI MEMBALAM H

DFC BANK NEAR KRISHNAGIRI

City: Krishnagiri H O

Telephone Number : 7824890338

Mobile Number : 7824890338

Observation text: CUSTOMER CASE. DEFECTIVE COMPLAINT. SEADLED SYSTEM GAS LEAK AND CUSTOMER NOT ALLOWED TO REPAIR FURTHER CUS DOP-16/05/2023. PLEASE APPROVE FOR RC SIR

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR. REPLACED THRU DEALER

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.