

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108001 dated 20/10/2023 has been generated in reference to Service order No. 332493 dated 04/10/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02732/RD EDGE 215C TAI FL WN

Replacement Product Code : 52141501SD02732 RD EDGE 215C TAI FL WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02732 RD EDGE 215C TAI FL WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230302732DR00955

Invoice No : 11135734

Invoice Date : 27/09/2023

DOP : 27/09/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHARPTRONICS SHARPTRONICS

Address : SHARPTRONICS SHARPTRONICS NO;21/B,NETAJI BAI BYPASS ; ROAD, DHARM APURI DST ;

City: DHARMAPURI H O

Telephone Number : 2269676

Mobile Number : 7397544336

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM BASE BROKEN AND CABINET SIDE DENT. STOCK AVAILABLE FOR RC & PLEASE APPROVE THE SAME SIR

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES. ALSO CABINET DAMAGED FROM THE BASE NOT REPAIRABLE.

Sanction text: Dealer damaged case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.