

Dear NMS/SRINIR

Sanction No. SS4/R/107963 dated 10/10/2023 has been generated in reference to Service order No. 325617 dated 11/09/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01913/RD EDGEPRO 205C 33 TAF ZN WN

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01913 RD EDGEPRO 205C 33 TAF ZN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220901913DR00104

Invoice No : 11111236

Invoice Date : 06/10/2022

DOP : 06/10/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : JAMES&CO JAMES&CO

Address : JAMES&CO JAMES&CO NO:4,VS THEATER NEAR, PUDUKKOTTAI ROAD, ARANTH ANGI

City: Arantangi S.O

Telephone Number : 8870447752

Mobile Number : 7868808804

Observation text: Compressor high amps - 25-7-23 Dealer replaced to customer on approval SRN updated - No stock

Approval remark: COMPRESSOR NOISE-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER. NO FG STOCK FOR REPLACEMENT.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.