

Dear NMS/SRINIR

Sanction No. SS4/A/100905 dated 27/10/2023 has been generated in reference to Service order No. 611302 dated 30/09/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230301126SA11078

Invoice No : 11016323

Invoice Date : 25/03/2023

DOP : 25/03/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SELVA VINAYAGA ASSOCIATES SELVA VINAYAGA ASSOCIATE

Address : SELVA VINAYAGA ASSOCIATES SELVA VINAYAGA ASSOCIATES 122 Old No 51,
GENERAL BAZAAR TENNUR Tiruchirappalli

City: Puthur S.O

Telephone Number : 9787744015

Mobile Number : 9787744015

Observation text: Gas leak in IDU-3-4-23-not in demo Cust didnt allow to rep
air-dealer replaced Retailer case-approved over phone

Approval remark: GAS LEAK - CUST CASE-NOT ACCEPTING REPAIR. REPLACED THRU DE
ALER.

Sanction text: gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.