

Dear NMS/SRINIR

Sanction No. SS4/A/100911 dated 27/10/2023 has been generated in reference to Service order No. 610858 dated 22/09/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230801126SA01357

Invoice No : 11133106

Invoice Date : 14/08/2023

DOP : 14/08/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230801126SA01242

Nature Of Problem : Dealer\_replaced\_to\_customer\_approved\_by\_Service

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO:1/273,MEYYANUR MAIN ROAD; OPPO GOKUL AM HOSPITAL; SALEM;

City: MEYYANUR

Telephone Number : 2446525

Mobile Number : 8939860106

Observation text: CUSTOMER CASE. DEFECTIVE COMPLAINT. SEADLED SYSTEM GAS LEAK. NOT DURING INSTAL CUS DOP -30/08/2023. WITHOUT MAIL COMM-DEAL REPLACED

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Approval remark: GAS LEAK CASE- CUST DOP 30/8/23. CUST NOT ACCEPTING REPAIR

Sanction text: gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.