

Dear NMS/SRINIR

Sanction No. SS4/C/100011 dated 18/10/2023 has been generated in reference to Service order No. 331390 dated 30/09/2023.

Area : SS4 COIMBATORE

Model : 40101723SD00069/TEC QUBE 30L HS Q103 BLACK

Replacement Product Code : 40101723SD00069 TEC QUBE 30L HS Q103 BLACK

Product Category : CHOTUKOOL

Defective Product Code : 40101723SD00069 TEC QUBE 30L HS Q103 BLACK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230600069TR00062

Invoice No : 190

Invoice Date : 11/07/2023

DOP : 11/07/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : FUNCTIONAL#Control Card#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Kulandaivel S

Address : Kulandaivel S #2.97.B,Murugan Illam,Paipoor,,Arur patti Post, Tharamangalam Via,Omalur Taluk,SALEM-636502,TAMIL NADU,IN

City: Arurpatti B.O

Telephone Number : 9488012682

Mobile Number : 9488012682

Observation text: CUSTOMER CASE. DEFECTIVE COMPLAINT. PCB DEFECT & NOT WORKING, CUSTOMER NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: PCB DEFEC-CUST CASE-DOP 11/7/23. CUST NOT ACCEPTING REPAIR.

Sanction text: Approval as a special case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.