

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108049 dated 27/10/2023 has been generated in reference to Service order No. 337265 dated 20/10/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03180/RD EDGEPRO 255C TDF MN WN

Replacement Product Code : 52141501SD03180 RD EDGEPRO 255C TDF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03180 RD EDGEPRO 255C TDF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230603180DR00015

Invoice No : 11132124

Invoice Date : 28/07/2013

DOP : 28/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BHARTH ELECTONICS BHARTH ELECTONICS

Address : BHARTH ELECTONICS BHARTH ELECTONICS OLD,NO152 NEW NO 440 NAMAKKAL SALEM MAIN ROAD, NAMAKKAL SALEM MAIN ROAD, NEER BHARTH PETROL BUNK OPP,

City: Namakkal H O

Telephone Number : 6384412264

Mobile Number : 9865248664

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.SIDE PANNEL DENT AND SIDE PANNEL SPARE OBSOLETE. HENCE RC APPLIED. PLEASE APPROVE FOR REPLACEMENT SIR

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES. SPARE NOT IN STOCK- OBSOLETE

Sanction text: dealer damaged case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.