

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108050 dated 27/10/2023 has been generated in reference to Service order No. 338425 dated 24/10/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03292/RD EDGEPRO 230C TAF MN WN

Replacement Product Code : 52141501SD03292 RD EDGEPRO 230C TAF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03292 RD EDGEPRO 230C TAF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230403292DR00201

Invoice No : 11130247

Invoice Date : 29/06/2023

DOP : 29/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Not_repairable

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCY SATHYA AGENCY

Address : SATHYA AGENCY SATHYA AGENCY JAYARANGA TOWERS , ,DHARMAPURI MAIN ROAD , SAMRAJSET , MECHERI , LM : NEAR KS THEATER , SALEM ,

City: Mecheri

Telephone Number : 9791869985

Mobile Number : 9629637985

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM BASE BROKEN AND CABINET SIDE DENT. STOCK AVAILABLE FOR RC & PLEASE APPROVE THE SAME SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: dealer damaged case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.