

Dear NMS/SRINIR

Sanction No. SS4/R/108060 dated 27/10/2023 has been generated in reference to Service order No. 332854 dated 05/10/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03151/RD EDGE 205A THF GL WN

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03151 RD EDGE 205A THF GL WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230503151DR05356

Invoice No : 11127972

Invoice Date : 29/05/2023

DOP : 29/05/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SELVI METAL MART SELVI METAL MART

Address : SELVI METAL MART SELVI METAL MART NO:11 PALANIYAPPA CHANDU; DEVAK OTTAI SIVAGANGAI DEVAKOTTAI H.O

City: Devakottai H.O

Telephone Number : 8668131334

Mobile Number : 9894170178

Observation text: Compressor high amps-15-9-23 Cust didnt allow to repair-re tailer replaced Retailer case - Approved over phone

Approval remark: COMPRESSOR HIGH AMPS-CUST NOT ACCEPTING REPAIR REPLACED THRU DEALER.

Sanction text: compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.