

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101924 dated 27/10/2023 has been generated in reference to Service order No. 333185 dated 06/10/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00417/WTEON VLVT 70 5.0 FDTN SVGZ

Replacement Product Code : 52141601SD00417 WTEON VLVT 70 5.0 FDTN SVGZ

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00417 WTEON VLVT 70 5.0 FDTN SVGZ

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900417FW00193

Invoice No : 11136205

Invoice Date : 05/10/2023

DOP : 05/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : TopLidOrCover

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 200 (Includes gas charging , if any)

Nature Of Problem : Spares_Not_in_Stock

Spare Part No : 31141596DG04928

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VEMBU SONS ELECTRONICS VEMBU SONS ELECTRONICS

Address : VEMBU SONS ELECTRONICS VEMBU SONS ELECTRONICS NO 49; MADURAI ROAD; CONTONMENT ; TRICHY;

City: Bheema Nagar

Telephone Number : 9865458282

Mobile Number : 9865458282

Observation text: Washer top cover damaged Check with planner case - Mail at tached Appliance to be replaced

Approval remark: TOP COVER DAMAGED-TRANSIT/HANDLING DAMAGES.

Sanction text: top damaged in the machine marine insurance case so pls send the mail to commercial team to follow up for recovery.

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.