

Dear NMS/SRINIR

Sanction No. SS4/D/100202 dated 31/10/2023 has been generated in reference to Service order No. 336642 dated 18/10/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230700066CR02058

Invoice No : 11005468

Invoice Date : 14/08/2023

DOP : 14/08/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Not\_repairable

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES#APPLIANCE TO BE RE PLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SUN ELECTRONICS SUN ELECTRONICS

Address : SUN ELECTRONICS SUN ELECTRONICS PERUNDURAI ROAD ; NEAR GH ROUNDAN AA ;OPPO CHAIRMEN HOTEL

City: Erode H O

Telephone Number :

Mobile Number : 9600767711

Observation text: DAMAGED CASE. CABINET DENT AND DAMAGED. SYSTEM NOT ALLOWIN G TO UPDATE IN DAMAGE & HENCE DEFECT APPLIED. DEALER NOT ACCEPTING FOR REPA IR SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. NOT REPAIRABLE.

Sanction text: dealer damaged case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than abo ve sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.