

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108156 dated 08/11/2023 has been generated in reference to Service order No. 342018 dated 03/11/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02751/RX EDGEPRO 225C TAF WN BS

Replacement Product Code : 52141501SD02751 RX EDGEPRO 225C TAF WN BS

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02751 RX EDGEPRO 225C TAF WN BS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230702751DR00054

Invoice No : 11005695

Invoice Date : 28/10/2023

DOP : 28/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : CRESCENT ELECTRO CRAFT Crescent Electro Craft

Address : CRESCENT ELECTRO CRAFT Crescent Electro Craft 35;1 FLAT ,7TH CROSS , RAMALINGA NAGAR SOUTH, TRICHY

City: PUTHUR S.O

Telephone Number : 8489908162

Mobile Number : 9943988861

Observation text: Side panel Dent-Marine insurance case Dealer not allowing to repair Appliance to be replaced

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES.

Sanction text: Dealer damaged case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.