

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107993 dated 18/10/2023 has been generated in reference to Service order No. 331481 dated 30/09/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03180/RD EDGEPRO 255C TDF MN WN

Replacement Product Code : 52141501SD03180 RD EDGEPRO 255C TDF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03180 RD EDGEPRO 255C TDF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230803180DR00047

Invoice No : 11134321

Invoice Date : 30/08/2023

DOP : 30/08/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHARPTRONICS SHARPTRONICS

Address : SHARPTRONICS SHARPTRONICS NO138G,AARINGNAR ANNA SALAI ,SATHUR MAIN ROAD, OPP FOREST OFFICE, RASIPURAM

City: RASIPURAM

Telephone Number : 8754001940

Mobile Number : 8754001940

Observation text: CABINET SIDE PANNEL DENT. SIDE PANNEL OBSOLETE & HENCE REPLACEMENT HAS BEEN PROCESSED. STOCK AVL FOR REPLACEMENT AND PLEASE APPROVE THE SAME SIR

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES. SIDE PANEL DISCONTINUED.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.