

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108182 dated 15/11/2023 has been generated in reference to Service order No. 343918 dated 08/11/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02929/RT EONALPHA 270B RI AR BL

Replacement Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230902929FR01573

Invoice No : 11137795

Invoice Date : 06/11/2023

DOP : 06/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#COMPRESSOR PLASTIC BASE DAMAGE#APPLIANCE TO BE REPLACE D

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GANESH ENTERPRISES GANESH ENTERPRISES

Address : GANESH ENTERPRISES GANESH ENTERPRISES 9932, EP OFFICE OPPT. PUTHU KOTTAI

City: Pudukkottai

Telephone Number : 9842487650

Mobile Number : 9751118071

Observation text: Side panel and compressor base damage Marine insurance cas e-dealer wants RC Appliance to be replaced

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. NO T REPAIRABLE.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.