

Dear NMS/SRINIR

Sanction No. SS4/A/100926 dated 22/11/2023 has been generated in reference to Service order No. 613975 dated 21/11/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230601126SA03066

Invoice No : 00

Invoice Date : 23/06/2023

DOP : 23/06/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230601126SA03455

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHIKILA BANU SHIKILA BANU

Address : SHIKILA BANU SHIKILA BANU NO. 10, KAVALKKARA STREET, WORIIYUR PO, TRICHY DST

City: WORIIYUR

Telephone Number : 9940803615

Mobile Number : 9940803615

Observation text: Water Dripping from IDU - 24-6-23 IDU coil replaced case-cust didnt allow repair Appliance to be replaced-vasanth dealer escalation

Approval remark: Water dripping. Earlier coil was replaced. CUST NOT ACCEPTING REPAIR.

Sanction text: Water leakage complaint in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.