

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101945 dated 25/11/2023 has been generated in reference to Service order No. 348530 dated 17/11/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00403/WTEON 700 5.0 AP GPGR

Replacement Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900403FW00685

Invoice No : 11287681

Invoice Date : 04/11/2023

DOP : 04/11/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 400 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Gopalaswamy Rangarajan Gopalaswamy Rangarajan

Address : Gopalaswamy Rangarajan Gopalaswamy Rangarajan 170/10.Rangakruppa E astuthirastreet sri

City: Annamandapam

Telephone Number :

Mobile Number : 9443259918

Observation text: Cabinet bottom damaged in washer -4-11-23 Customer is unable to return this in Flipkart Appliance to be replaced

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.