

Dear NMS/SRINIR

Sanction No. SS4/W/101949 dated 25/11/2023 has been generated in reference to Service order No. 349727 dated 20/11/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00360/WTEON ADR 70 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00360 WTEON ADR 70 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00360 WTEON ADR 70 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230700360FW03110

Invoice No : 00

Invoice Date : 09/08/2023

DOP : 09/08/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#NO DRAIN#ADJUSTED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRAVANI RANGRAJAN SRAVANI RANGRAJAN

Address : SRAVANI RANGRAJAN SRAVANI RANGRAJAN NO 37, ORUKATTANMALAI, GANDHI NEAR MARKET

City: Tiruchi East

Telephone Number : 9788069703

Mobile Number : 9788069703

Observation text: PCB not working - 9-8-23 Customer not allowing to repair Appliance to be replaced

Approval remark: AUDRA PCB DEFECT-CUST CASE-DOP 9/8/23 CUST NOT ACCEPTING REPAIR.

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.