

Dear NMS/SRINIR

Sanction No. SS4/A/100922 dated 15/11/2023 has been generated in reference to Service order No. 612766 dated 23/10/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01226/EI 18PINV4R32-WWP

Replacement Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230401226SA05494

Invoice No : 11283779

Invoice Date : 11/06/2023

DOP : 11/06/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230401226SA05808

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#ODU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Lenin Prabakaran A Lenin Prabakaran A

Address : Lenin Prabakaran A Lenin Prabakaran A 476 A Veeramamunivar Nagar, Pudukkudi Ma

City: Sengipatti

Telephone Number : 9094328659

Mobile Number : 9094328659

Observation text: E6 Error - ODU PCB faulty-11-6-23 cust not allowing to repair appliance to be replaced

Approval remark: ODU PCB DEFECT-CUST CASE-DOP 11/6/23. CUST NOT ACCEPTING REPAIR

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.