

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101952 dated 25/11/2023 has been generated in reference to Service order No. 351420 dated 24/11/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00420/WTEON VLVT 75 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900420FW00844

Invoice No : 11136050

Invoice Date : 29/09/2023

DOP : 29/09/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Not\_repairable

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCIES SERVICE SATHYA AGENCIES SERVICE

Address : SATHYA AGENCIES SERVICE SATHYA AGENCIES SERVICE NO:213, BANGALORE ROAD; PONMANI COMPLEX,, NEAR TALUK OFFICE OPPOSITE, KRISHNAGIRI

City: Krishnagiri H O

Telephone Number : 9600758572

Mobile Number : 9940912985

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET HEAVY DAMAGED. STOCK AVAILABLE FOR RC . PLEASE APPROVE THE SAME SIR

Approval remark: WASHER CABINET DAMAGED- TRANSIT/HANDLING DAMAGES. CARTON BOX PIC IS ATTACHED FOR REFERENCE

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.