

Dear NMS/SRINIR

Sanction No. SS4/W/101940 dated 22/11/2023 has been generated in reference to Service order No. 344471 dated 09/11/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00345/WTEON ADR 65 5.0 FDTG AURD

Replacement Product Code : 52141601SD00345 WTEON ADR 65 5.0 FDTG AURD

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00345 WTEON ADR 65 5.0 FDTG AURD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210900345FW00396

Invoice No : 11103818

Invoice Date : 11/07/2022

DOP : 11/07/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : SUSPENSION MECHANISM#SPRING SUSPENSION FLT / INCLINED#APPLIANC
E TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MALIGA FURNITURE MALIGA FURNITURE

Address : MALIGA FURNITURE MALIGA FURNITURE NO.12, VANKETA RAM STREET NADI
MUTTU NAGAR NR KOT BASE PATTUKOTTAI

City: Pattukottai H O

Telephone Number : 9626669367

Mobile Number : 8270529367

Observation text: Defect in suspension at time of demo-22-8-23 Dealer replac
ed to customer on approval Appliance to be replaced

Approval remark: SUSPNSION ROD DEFECT-CUST CASE- NEW MACHINE CUST NOT ACCEPT
ING REPAIR. REPLACED THRU DEALER.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.