

Dear NMS/SRINIR

Sanction No. SS4/R/108246 dated 29/11/2023 has been generated in reference to Service order No. 352315 dated 27/11/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02868/RD EMARVEL 207C THF FU WN

Replacement Product Code : 52141501SD02869 RD EMARVEL 207C THF AT BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02868 RD EMARVEL 207C THF FU WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230602868DR00276

Invoice No : 00

Invoice Date : 10/10/2023

DOP : 10/10/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - CONDENSER#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PRADEEP PRADEEP

Address : PRADEEP PRADEEP NO 2 KARIAMANIKAM THIRUGAMPUR

City: Gunasilam

Telephone Number : 8940100107

Mobile Number : 8940100107

Observation text: GAS choke in condensor -14-10-23 Customer not allowing to repair Appliance to be replaced

Approval remark: CONDENSER CHOKE-CUST CASE- DOP 14/10/23. CUST NOT ACCEPTING REPAIR.

Sanction text: gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.